

2022 PRICING



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Golden Industry of Technology (GITECH)

## WHAT GITECH OFFERS

GITECH support covers all things IT, from our super-responsive help desk, proactive security and monitoring solutions to the supply of the technologies you rely on. With a certified team of expert engineers ready to give your IT the attention it deserves, we get to know you and your business to help us understand exactly what works for your environment and what doesn't.

### Information Website Design

Information Website Development Package (New Customers) @ **R3500** once-off payment

- ✓ Website Design & Development
- ✓ Free Hosting (for the first year)
- ✓ Free Profession Email for all communications from the website to visitors or website administrators (for the first year)
- ✓ Free SSL Certificate for secure & encrypted connection to the website (for the first year)
- ✓ Free Live Chat App to chat with website visitors & monitor website traffic (for the first year)
- ✓ Free Domain (for the first year)
- ✓ Fully Mobile Responsive
- ✓ Free Website Maintenance (For the first 2 months & monthly fee @ R250 per month thereafter) & it is optional.

### Business Email

Business Email (New Customers) @ **R840** once-off payment

- ✓ Free Domain (For the first year)
- ✓ Business email valid for 1 year (10GB email storage, email that uses your domain, works with any email app)

### Backup & Cyber Protection

Backup & Cyber Protection Software @ **R300** per device per month

- ✓ 150GB Cloud Storage
- ✓ Vulnerability Assessment & Patch Management
- ✓ Backup & Recovery (File level backup or image level backup)
- ✓ Anti-malware & Antivirus

## Design & Printing

- ✓ 1 Sided Flyers Design & Printout @ **R350** once-off payment (50 copies, Full Color & High Resolution)
- ✓ Back to Back Business Cards Design & Printout @ **R450** (100 copies, Full Color & High Resolution)
- ✓ Poster Design only @ **R150** (High-resolution files, PNG, JPG & PDF Files, Full Color) & Printout costs subject to size
- ✓ Banner Design only @ **R200** (High-resolution files, PNG, JPG & PDF Files, Full Color) & Printout costs subject to size
- ✓ Business Logo Design @ **R700** (High-resolution files, PNG, JPG & PDF Files, Full Color, Transparent, 5000 x 5000 PX)

## Inventory & Supplies

- ✓ Best Deals on Hardware, Software & peripherals (Laptop, Computer, Cell phone, Monitor, mouse, keyboard, computer data storage, graphics card, sound card, speakers, Security Software, Accounting Software, Printers, Scanners, Telephones etc) & estimate provided upon request.

## Helpdesk or Support Center

- ✓ Our award-winning Helpdesk is manned by a team of expert engineers ready to resolve your problems and provide the right answers to your queries.
- ✓ Our people are experienced in all sorts of disciplines, which is why we are able to provide Helpdesk support over such a broad spectrum of technology, covering everything from your on-site PCs and equipment to cloud services, disaster recovery, and unified communications.
- ✓ No matter the size or nature of your issue, we're here to troubleshoot it and help you get your IT back on track.
- ✓ Out of hours - There will always be incidents that occur outside of working hours. While we are not a 24x7 helpdesk, our phones are always answered and we will mount a response in the event of an emergency.
- ✓ We have various options to access our support including Pay-as-you-go and Managed IT contracts with 4-hour response and an onsite engineer where required.
- ✓ We can also enhance these services with our IT Manager service which provides you with a regular on-site visit from one of our certified, senior engineers to help tackle issues and offer advice.
- ✓ To ensure that we are providing our customers with the best, most responsive service, we use sophisticated Remote Management software to get ahead of any problems.
- ✓ By installing this software onto our customers' PCs, servers, and systems, we're given visibility over the performance of your IT and are alerted to issues often before you are even aware of them, allowing us to remediate them with absolutely no impact to your business.
- ✓ Quick Facts (Open 8:00 AM to 5:00 PM Mon – Fri, 1 minute average wait time, 4000 tickets closed in 2021, 85 % of our customers have been with us for 5 years.
- ✓ Estimate provided upon request.

## Network

- ✓ Our VoIP systems free you from having traditional telephone hardware on site; instead we can host your telephone system directly on our servers in the cloud.
- ✓ Technology investment to make it possible is modest, with users being able to manage calls through their existing PC or traditional handset, whichever they prefer. We can even utilise your existing cabling.
- ✓ For added protection, our intelligent software analyses all of your phone calls and detects any suspicious activity, alerting you to potential fraud or phone scams.
- ✓ There are no obligatory maintenance contracts, although should you choose, we can manage everything for you. Our excellent team offers added reassurance and will be quick to recover or replace any systems where necessary.
- ✓ Amazingly, routing your calls over the Internet means that landline and mobile calls are also completely free of charge.
- ✓ Estimate or proposal provided upon request.

## Infrastructure

- ✓ Owning your own servers and storage is not the only way to access the hardware infrastructure your business depends on. The rise of the cloud means you can just as easily pay for these things as Infrastructure-as-a-Service (IaaS), whereby the ownership and maintenance costs are footed by a specialist who simply provides the infrastructure you need from a purpose-built data center for the applications that are important to your business.
- ✓ Using IaaS means you'll never have to buy another physical server again, helping you realize welcomed cost savings and tap into the predictability of their mature services.
- ✓ IaaS isn't the only thing we deliver through the cloud – we also offer services for continuity, Microsoft Office 365, cloud-based PBX Telephony and networking services, too, ensuring that we've got every corner of your IT environment covered.
- ✓ Estimate provided upon request.



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<https://g.page/r/CTRNEAtB23kgEAE>

Visit Golden Industry of Technology Knowledge-base for more information!

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## CONTACT US

If you have any questions about the pricing or how our Information Technology services can help elevate your business, please call us on **013 591 1938**. For information and advice on how to manage and grow your business, visit [www.gitech.co.za](http://www.gitech.co.za)

Email: [solomon@gitech.co.za](mailto:solomon@gitech.co.za)

Tell: **013 591 1938 (SA)**

Website: [www.gitech.co.za](http://www.gitech.co.za)

General customer enquiries: **Whatsapp 071 117 4842**

### TERMS AND CONDITIONS APPLY

\* Fees are subject to change due to regulatory requirements.

<sup>1</sup> The monthly fee quoted will be valid for a period of 12 months.

For other services that do not form part of the bundle, **Send your RFQ to [quotes@gitech.co.za](mailto:quotes@gitech.co.za)**

**\*Fees effective from 1 January 2022 (Excluding VAT).**

### Disclaimer

Our products and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully. If you have any questions or need more information, please contact **013 591 1938**.

